



FINANCIAL SERVICES DIVISION



## Receivables Master<sup>®</sup>

*Home care's first intermediary monitoring service*

*Because your people have better things to do than surf your intermediary*

Receivables Master  
Sample Reports

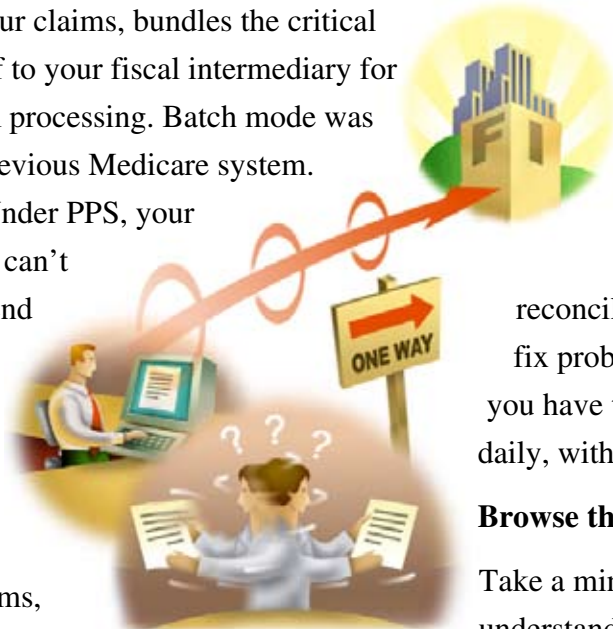
### ***Batch mode claims processing— a remnant from days past***

Your software, in fact all current software, approaches Medicare billing in *batch mode*. It creates your claims, bundles the critical information up, and sends them off to your fiscal intermediary for payment. This is *batch mode* claim processing. Batch mode was designed for *fee-for-service*, the previous Medicare system. Batch mode doesn't work today. Under PPS, your lifeblood is cash flow. You simply can't afford to bundle up your claims, send them off and hope for the best.

### **Knowing the status of all your claims, all the time**

In today's world you have to stay on top of your claims, all your claims, daily. Under PPS the claims process is *fluid*. Claims that are considered payable today may be terminated tomorrow. There is no way for your billing software to know when a claim is terminated or why, because it is not connected to your FI.

Most agencies work around this by assigning staff to manually check the status of their claims. Checking your claims online is tedious. It is fraught with opportunity for errors and misinterpretation and it quickly becomes a bottleneck for your agency.



#### **Batch Mode**

Batch mode is a one-way street. Your software gathers up your claims and sends them to your FI, but it can't help you know the status of your claims in the FI system.

### **Receivables Master teams up with your billing software**

Eliminating the bottleneck is where Receivables Master comes in.

Receivables Master, home care's first intermediary reporting service, teams up with your billing software to create a *fluid claims processing system*. With a fluid claims processing system, you see the complete picture— you know exactly what is going on at the FI because your information is pulled directly from their system. So you can reconcile your billing system, understand those cryptic RAs and fix problems before they cost you money. With Receivables Master you have the information you need to make critical business decisions daily, without the tedium of logging onto your FI.

### **Browse these sample reports**

Take a minute and browse these Receivables Master reports. Once you understand what we provide we think you will see the importance of seeing both sides of the claims process.

There has never been a better time to break out of batch mode claims processing. Moving to a fluid claims system couldn't be easier, and now Receivables Master helps you manage your Hospice claims, too. Call us today at 1-800-95-LEWIS.



Financial Services Division / 8549 United Plaza Blvd. / Suite 310 / Baton Rouge, LA 70809 / 1-800-95LEWIS

# Overnight Changes Report

A list of all claims that are detected for the first time or have changed in status since the last time the claims were reviewed. This is the report your billing department will reach for first thing in the morning. It is used to verify that the previous day's submissions have been received by the FI, and to quickly detect any claims that need attention from the provider.

1	Overnight Changes Report for Demonstration Health Care Provider Number: 999999 Monday, September 24, 2001																
2	Current Status	Previous Status	Patient Name	HIC	Internal Pt No	Bill Type	Claim Type	From	Thru	Received	Paid	Cancelled	Location	Reason	Charge	Reimb	Obsolete
3	Paid	Suspense	AKINS, STAN	467053346A	4755151	339	EOE	6/5/2001	8/3/2001	8/13/2001	8/27/2001		P B9996	37186	\$5,215.14	\$3,919.41	
4	Paid	Suspense	BATTAGLIA, DEBORAH	452739410A	3664338	339	EOE	6/9/2001	7/2/2001	8/13/2001	8/27/2001		P B9996	37186	\$2,062.94	\$2,033.91	
5	Paid	Suspense	BAUMANN, CARLTON	811886695A	5682191	339	EOE	3/10/2001	5/8/2001	7/3/2001	8/24/2001		P B9997	37186	\$5,713.41	\$2,035.83	
6	Paid	Suspense	CHIN, JACKLYN	904417033B	2284206	322	RAP	4/10/2001	4/10/2001	8/20/2001	8/24/2001		P B9997	37185	\$683.18	\$883.18	
7	Paid	Suspense	CROFT, NANNIE	930815277B	5387567	339	EOE	6/17/2001	7/12/2001	8/14/2001	8/28/2001		P B9996	37186	\$383.64	\$321.87	
8	Paid	Suspense	DURBIN, JANELL	249241002A	1475031	339	EOE	6/3/2001	7/17/2001	7/26/2001	8/27/2001		P B9996	37186	\$3,212.66	\$2,239.32	
9	Paid	Suspense	DURBIN, RUSSEL	631289471B	6709315	339	EOE	6/5/2001	8/3/2001	8/13/2001	8/27/2001		P B9996	37186	\$3,672.97	\$2,111.87	
10	Paid	Suspense	EMERY, MALINDA	826815766A	2694629	339	EOE	5/23/2001	7/21/2001	8/14/2001	8/28/2001		P B9996	37186	\$6,786.88	\$4,304.28	
11	Paid	Suspense	FRANCISCO, DEANN	241874457B	8317984	339	EOE	5/25/2001	7/23/2001	8/14/2001	8/28/2001		P B9996	37186	\$7,721.22	\$3,349.80	
12	Paid	Suspense	HANNAH, MATILDA	823739082A	3484247	329	EOE	7/13/2001	8/13/2001	8/17/2001	8/31/2001		P B9996	37186	\$2,108.76	\$1,273.50	
13	Paid	Suspense	HOYLE, JOHNNA	097155777B	1207700	339	EOE	7/14/2001	8/1/2001	8/13/2001	8/27/2001		P B9996	37186	\$1,690.00	\$1,943.90	
14	Paid	Suspense	HULSEY, CHADWICK	592986165A	5992978	322	RAP	3/13/2001	3/13/2001	8/20/2001	8/24/2001		P B9997	37185	\$1,037.48	\$1,037.48	
15	Paid	Suspense	LOFTIS, GREGORIA	944736574B	8488223	322	RAP	8/11/2001	8/11/2001	8/17/2001	8/24/2001		P B9997	37185	\$0.00	\$2,830.47	
16	Paid	Suspense	MORRELL, JACKIE	641417787B	3312485	322	RAP	8/5/2001	8/5/2001	8/10/2001	8/24/2001		P B9997	37185	\$0.00	\$3,426.51	
17	Paid	Suspense	NEEDHAM, ALISA	415215379A	8685225	339	EOE	4/27/2001	6/25/2001	8/13/2001	8/27/2001		P B9996	37186	\$5,557.64	\$2,357.07	
18	Paid	Suspense	PENN, CELIA	686540839A	7006423	322	RAP	8/15/2001	8/15/2001	8/21/2001	8/24/2001		P B9997	37185	\$0.00	\$1,414.24	
19	Paid	Suspense	PITTMAN, ENID	771087100B	9640369	322	RAP	8/8/2001	8/8/2001	8/14/2001	8/24/2001		P B9997	37185	\$0.00	\$1,030.45	
20	Paid	Suspense	RAINES, VEDA	918520110A	2185511	339	EOE	6/7/2001	8/5/2001	8/13/2001	8/27/2001		P B9996	37186	\$6,515.00	\$5,070.94	
21	Paid	Suspense	ROSAS, CARRIE	434281380A	2395385	329	EOE	5/30/2001	7/28/2001	8/15/2001	8/29/2001		P B9996	37186	\$6,735.86	\$3,396.66	
22	Paid	Suspense	SIMON, TREVA	530725449B	6570898	322	RAP	8/4/2001	8/4/2001	8/10/2001	8/24/2001		P B9997	37185	\$0.00	\$1,166.34	
23	Paid	Suspense	STERLING, HENRIETTA	551237500B	4079162	322	RAP	8/4/2001	8/4/2001	8/10/2001	8/24/2001		P B9997	37185	\$0.00	\$1,458.59	
24	Paid	Suspense	THIGPEN, ANTOINE	246526260B	1164557	322	RAP	7/28/2001	7/28/2001	8/2/2001	8/24/2001		P B9997	37185	\$0.00	\$2,886.20	
25	Paid	Suspense	TOWNS, LINA	997784435B	9893699	329	EOE	6/28/2001	7/10/2001	8/14/2001	8/28/2001		P B9996	37186	\$680.00	\$2,357.07	
26	Suspense		ADAIR, RAMONA	272145930B	1967841	322	RAP	8/17/2001	8/17/2001	8/23/2001			S B9000		\$0.00	\$1,468.26	
27	Suspense		ADAMSON, JUDI	507722717A	2369902	322	RAP	7/7/2001	7/7/2001	8/23/2001			S B9099		\$1,698.33	\$1,698.33	

- 1 Current Status** The current payment status of the claim. Most incoming claims start off in suspense. They then transition to various status labels: TERMINATED—indicates claim will not be paid in its current form, can be corrected without resubmitting. REJECTED—indicates the claim will not be paid but, may be resubmitted. DENIED—Claim will not be paid. INTERMEDIARY/INACTIVE—claims that have been submitted by your intermediary to correct or cancel another claim.
- 2 Received** The date the FI records receiving the claim, including claims generated by the FI such as RAP cancellations. If a Terminated claim is corrected online, the Received Date will change to the date that the claim was corrected and returned to Suspense status.
- 3 Reason** The internal code that indicates the reason for the claim's status. Here are some common codes: 39700: ADR; 38107: Intermediary does not process hospice claims; 38050: Duplicate submission.

# Unpaid Claims Report

A list of all claims that have a status other than Paid which have not been replaced with a subsequent claim. Any Rejected, Terminated, or Denied claim on this report may represent lost revenue. Use this report to quickly detect problem claims and to monitor claims in Suspense.

1	A	B	C	D	E	G	H	I	J	K	L	M	N	O	P	Q
1	Unpaid Report for Demonstration Health Care Provider Number: 999999 Monday, September 24, 2001															
2	Current Status	Claim Age	Patient Name	HIC	Internal Pt No	Type	Claim Type	From	Thru	Received	Paid	Location	Reason	Charge	Reimb	
3	Terminated	632	HAMRICK, GARY	452137831B	7393059	329	EOE	7/23/2001	8/9/2001	8/23/2001		T B9900	31755	\$810.00	\$0.00	
4	Terminated	633	ESPOSITO, SUSANNA	423693858B	9521352	329	EOE	7/28/2001	8/16/2001	8/22/2001	8/24/2001	T B9997	31755	\$315.36	\$0.00	
5	Terminated	634	ROSAS, TONIA	492675587B	8463360	329	EOE	5/19/2001	5/25/2001	8/21/2001	8/23/2001	T B9997	38107	\$1,617.16	\$0.00	
6	Terminated	635	WHITE, ROSALIND	644077504B	7614309	322	RAP	7/21/2001	7/21/2001	8/20/2001	8/24/2001	T B9997	U5385	\$1,701.95	\$0.00	
7	Terminated	638	DIEHL, LEWIS	979205547A	1899731	329	EOE	7/27/2001	8/10/2001	8/17/2001	8/21/2001	T B9997	38107	\$1,947.33	\$0.00	
8	Terminated	638	STEELE, BEULAH	320255923A	4954775	329	EOE	7/9/2001	8/9/2001	8/17/2001	8/21/2001	T B9997	31755	\$1,620.00	\$0.00	
9	Terminated	640	FIELDS, LARISSA	269721778B	9700090	329	EOE	6/8/2001	8/3/2001	8/15/2001	8/17/2001	T B9997	38107	\$3,130.00	\$0.00	
10	Terminated	640	WHITE, ROSALIND	644077504B	6062309	329	EOE	7/21/2001	7/22/2001	8/15/2001	8/17/2001	T B9997	31755	\$221.74	\$0.00	
11	Terminated	641	HAVENS, GRACIE	603482674B	9160955	322	RAP	8/9/2001	8/9/2001	8/14/2001	8/24/2001	T B9997	U5385	\$0.00	\$0.00	
12	Terminated	654	PARNELL, MARA	214770071B	5311658	322	RAP	7/27/2001	7/27/2001	8/1/2001	8/3/2001	T B9997	16806	\$0.00	\$0.00	
13	Terminated	659	ADAMSON, JUDI	507722717A	4826473	329	EOE	7/7/2001	7/9/2001	7/27/2001	7/30/2001	T B9997	31755	\$185.00	\$0.00	
14	Terminated	677	CRENSHAW, ELNORA	714574229A	5081797	329	EOE	5/4/2001	7/2/2001	7/9/2001	8/15/2001	T B9997	34300	\$7,169.82	\$0.00	
15	Terminated	683	HULSEY, CHADWICK	592986165A	2282543	329	EOE	3/13/2001	3/22/2001	7/3/2001	8/2/2001	T B9997	U5391	\$500.00	\$0.00	
16	Terminated	684	CHIN, JACKLYN	904417033B	9721431	329	EOE	4/10/2001	6/4/2001	7/2/2001	7/30/2001	T B9997	38107	\$1,284.20	\$0.00	
17	Terminated	684	HYMAN, ELLIS	832152062B	6505742	329	EOE	5/5/2001	6/13/2001	7/8/2001	7/5/2001	T B9997	38107	\$1,375.00	\$0.00	
18	Suspense/ADR	633	BEAVERS, JAME	800133632A	2218913	329	EOE	6/16/2001	8/14/2001					\$4,130.25	\$0.00	
19	Suspense/ADR	646	OLMSTEAD, LEONA	245832632A	4939799	329	EOE	7/11/2001	8/1/2001					\$1,375.00	\$0.00	
20	Suspense/ADR	655	CROWDER, MADGE	201472793A	5211491	329	EOE	6/30/2001	7/20/2001					\$1,502.35	\$0.00	
21	Suspense/ADR	673	MORALES, MELINDA	659001236A	7943247	329	EOE	4/28/2001	6/26/2001					\$10,578.37	\$0.00	
22	Suspense/ADR	674	HALL, ELISSA	552969381B	6853763	329	EOE	5/26/2001	7/9/2001	7/12/2001		S M50MR	39700	\$5,122.48	\$0.00	
23	Suspense/ADR	674	SOWELL, ELIZABETH	490691919B	3380644	329	EOE	6/11/2001	6/20/2001	7/12/2001		S M50MR	39700	\$250.00	\$0.00	

- 1 Current Status** The current payment status of the claim. Examples: SUSPENSE most incoming claims start off in this status; SUSPENSE/ADR a suspense claim in which the reason code indicates ADR; PAID claim is accepted and scheduled for payment; TERMINATED claim will not be paid in its current form. If the provider corrects the claim online, it will return to SUSPENSE status.
- 2 Claim Type** The general name for a bill type such as RAP or EOE. Unknown types are listed as OTHER.
- 3 Reason** The internal code that indicates the reason for the claim's status. Here are some common codes: 39700: ADR; 38107: Intermediary does not process hospice claims; 38050: Duplicate submission.

# Due EOE Report

A list of EOE's that can now be submitted. Use this report to work from in preparing and submitting all EOE's. As they are received by your FI they will no longer appear on this report.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Due EOE Report for Demonstration Health Care Provider Number 999999 Monday September 24, 2001												
2	Days Until RAP Is Cancelled	Date RAP Will Be Cancelled	Days Since Episode Ended	Patient Name	HIC	Internal Pt No	Cert Date	Calculated Cert End	RAP Paid Date	RAP Payment	Expected EOE Payment	Physician	
3	63	12/27/2002	152	<a href="#">STINE, DOVIE</a>	543630964B	7781689	3/28/2002	5/26/2002	10/28/2002	\$1,245.43	\$830.29	S51943 REGAN	
4	63	12/27/2002	319	<a href="#">HARDIN, TAMERA</a>	282064788B	4068186	10/12/2001	12/10/2001	10/28/2002	\$1,971.83	\$1,314.55	G82535 BALDWIN	
5	63	12/27/2002	324	<a href="#">SOUTHERN, OMAR</a>	038834780B	2010293	10/7/2001	12/5/2001	10/28/2002	\$1,643.20	\$1,643.20	R52477 WHITESIDE	
6	63	12/27/2002	553	<a href="#">BRUNS, EARL</a>	542254757A	1328009	2/20/2001	4/20/2001	10/28/2002	\$705.17	\$470.11	Q46903 WOLFE	
7	60	12/24/2002	227	<a href="#">BOND, CAREN</a>	669399079A	9687187	1/12/2002	3/12/2002	10/25/2002	\$1,971.83	\$1,314.55	R78596 THORNE	
8	60	12/24/2002	695	<a href="#">RUBIN, MONA</a>	071362408B	2249877	10/1/2000	11/29/2000	10/25/2002	\$1,127.76	\$751.84	M10246 LARRY	
9	59	12/23/2002	1	<a href="#">JESSUP, PHOEBE</a>	600446112A	7820212	8/26/2002	10/24/2002	9/9/2002	\$2,062.83	\$1,375.22	M16249 TIERNEY	
10	59	12/23/2002	1	<a href="#">BEST, KIRSTEN</a>	147107262A	810350	8/26/2002	10/24/2002	9/9/2002	\$2,190.28	\$1,460.19	A26931 VOSS	
11	55	12/19/2002	5	<a href="#">CONWAY, LEE</a>	410125057B	9690093	8/22/2002	10/20/2002	9/5/2002	\$782.86	\$782.86	M16249 TIERNEY	
12	54	12/18/2002	6	<a href="#">BENEDICT, SHEREE</a>	480875368B	3927207	8/21/2002	10/19/2002	9/13/2002	\$841.97	\$841.97	A43246 DIETZ	
13	49	12/13/2002	11	<a href="#">DESANTIS, LATRICE</a>	875370643B	2441114	8/16/2002	10/14/2002	8/26/2002	\$1,020.93	\$1,020.93	A59339 PEMBERTON	
14	46	12/10/2002	14	<a href="#">ELMORE, JANIS</a>	076984998B	1718307	8/13/2002	10/11/2002	9/5/2002	\$2,215.28	\$2,215.28	W97872 KIRBY	
15	43	12/7/2002	17	<a href="#">GLOVER, WILBUR</a>	890306283A	8628959	8/10/2002	10/8/2002	8/30/2002	\$2,714.98	\$1,809.99	S72152 RUBY	
16	42	12/6/2002	18	<a href="#">BOND, CAREN</a>	669399079A	6275755	8/9/2002	10/7/2002	8/19/2002	\$1,971.83	\$1,314.55	R78596 THORNE	
17	35	11/29/2002	25	<a href="#">OTT, JULIA</a>	678448709B	1894891	8/2/2002	9/30/2002	8/26/2002	\$1,020.93	\$1,020.93	Q31348 RIDER	

## 1 Days Until RAP is Cancelled

The number of days until the corresponding RAP is scheduled to be cancelled if the EOE is not received. Used to prioritize the development of EOE's for submission before their corresponding RAPs are canceled.

## 2 Days Since Episode Ended

The number of days since the end of an episode based on an expected 60-day episode. Used to indicate how long each EOE has been delayed so far.

## 3 Physician

Physician indicated on the RAP. Used to collect signed orders from physicians upon whom EOE's are dependant.

# Submission Report

A summary of the number of RAPs submitted for each episode-starting month along with the payments made. Compare the Admits column to the number of admissions made each month. Also, compare the Recerts column to the number of recertifications made each month. If you find the number is less than your records show then compare the RAP History report to your records to find the specific missing RAPs. This report also provides a summary of the number of EOE's submitted for each episode-starting month along with the payments made. Monitor this to remain aware of your success submitting EOE's and getting them paid.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Submission Report for Demonstration Health Care Provider Number: 999999 Monday, September 24, 2001</b>																
2	<b>Cert Month</b>	<b>Total Episodes</b>	<b>Admits</b>	<b>Recerts</b>	<b>Cancelled Episodes</b>	<b>Total RAPs</b>	<b>Paid RAPs</b>	<b>Unpaid RAPs</b>	<b>Cancelled RAPs</b>	<b>RAP Submission Delay</b>	<b>Total EOE's</b>	<b>Paid EOE's</b>	<b>Unpaid EOE's</b>	<b>Cancelled EOE's</b>	<b>EOE Submission Delay</b>		
3	Aug-2001	51	40	11	0	51	25	26	0	6	0	0	0	0			
4	Jul-2001	97	53	42	2	97	86	9	2	8	20	6	14	0	11		
5	Jun-2001	89	59	29	1	89	86	2	1	8	67	49	18	0	13		
6	May-2001	104	55	46	3	103	101	0	2	12	100	91	8	1	16		
7	Apr-2001	107	80	24	3	107	103	2	2	14	104	100	3	1	25		
8	Mar-2001	130	77	50	3	130	129	0	1	14	129	124	3	2	22		
9	Feb-2001	81	66	11	4	81	78	0	3	17	79	75	2	2	32		
10	Jan-2001	138	79	57	2	138	134	2	2	17	135	132	2	0	27		
11	Dec-2000	85	72	12	1	85	84	1	0	13	84	81	2	1	21		
12	Nov-2000	96	42	52	2	96	95	1	0	11	95	92	1	2	18		

- 1 Admits** The number of admission RAPs for the month. Used by comparing this number to the number of certifications done in the month.
- 2 Recerts** The number of recertification RAPs for the month. Used by comparing this number to the number of recertifications done in the month.
- 3 Unpaid Raps** Number of RAPs that have been submitted but have not been paid for the month. Does not include canceled RAPs.

# Rap History Report

The list of RAPs submitted for each episode-starting month along with FI status. Use this report to compare to internal lists of certifications to find any RAPs that have not been submitted.

	A	B	C	D	F	G	H	I	J	K	L	M	N	O	P
1	<b>RAP History Report for Demonstration Health Care Provider Number: 999999 Monday, September 24, 2001</b>														
2	Cert Month	Patient Name	HIC	Internal Pt No	Admit	Cert	Received	Bill Type	Status	Paid	Cancelled	Charge	Reimb	Net Reimb	
3	Aug-2001														
4		Patient Name	HIC	Internal Pt No	Admit	Cert	Received	Bill Type	Status	Paid	Cancelled	Charge	Reimb	Net Reimb	
5		<a href="#">ADAIR, RAMONA</a>	272145930B	1967841	8/17/2001	8/17/2001	8/23/2001	322	Suspense			\$0.00	\$1,468.26		
6		<a href="#">AKINS, STAN</a>	467053346A	7194282	6/5/2001	8/4/2001	8/9/2001	322	Paid	8/16/2001		\$0.00	\$2,358.73	\$2,358.73	
7		<a href="#">ALTMAN, ROYCE</a>	980949122B	1383353	8/9/2001	8/9/2001	8/14/2001	322	Paid	8/21/2001		\$0.00	\$3,346.19	\$3,346.19	
8		<a href="#">ASKEW, LAKESHA</a>	417494361B	1709650	6/7/2001	8/6/2001	8/9/2001	322	Paid	8/16/2001		\$0.00	\$858.71	\$858.71	
9		<a href="#">BARR, GENE</a>	077666845A	125456	8/14/2001	8/14/2001	8/20/2001	322	Suspense			\$0.00	\$2,582.57		
10		<a href="#">BEAVERS, JAME</a>	800133632A	8186402	6/16/2001	8/15/2001	8/22/2001	322	Suspense			\$0.00	\$1,653.32		
11		<a href="#">BURLEY, TED</a>	438553257A	6199740	8/11/2001	8/11/2001	8/16/2001	322	Paid	8/23/2001		\$0.00	\$884.31	\$884.31	
12		<a href="#">BURNHAM, JOSEFA</a>	141731129A	788350	8/9/2001	8/9/2001	8/14/2001	322	Paid	8/21/2001		\$0.00	\$3,996.25	\$3,996.25	
13		<a href="#">CASSIDY, TARYN</a>	139052607A	9983380	8/12/2001	8/12/2001	8/17/2001	322	Suspense			\$0.00	\$1,019.07		
14		<a href="#">CASTLEBERRY, JOSIE</a>	075289997A	3798652	8/2/2001	8/2/2001	8/9/2001	322	Paid	8/15/2001		\$0.00	\$1,706.50	\$1,706.50	
15		<a href="#">CAVAZOS, CORNELIA</a>	001234512A	9237295	6/9/2001	8/8/2001	8/16/2001	322	Paid	8/23/2001		\$0.00	\$1,698.33	\$1,698.33	
16		<a href="#">CORBIN, SHEENA</a>	361935879A	3016088	8/14/2001	8/14/2001	8/20/2001	322	Suspense			\$0.00	\$1,030.45		
17		<a href="#">CRIDER, LEONORA</a>	635938934B	6499614	4/7/2001	8/5/2001	8/16/2001	322	Paid	8/23/2001		\$0.00	\$971.95	\$971.95	
18		<a href="#">CROSS, CARY</a>	115136926B	167143	8/17/2001	8/17/2001	8/22/2001	322	Suspense			\$0.00	\$1,706.50		
19		<a href="#">DEJESUS, ROSITA</a>	882135090A	1417138	8/20/2001	8/20/2001	8/23/2001	322	Suspense			\$0.00	\$2,276.23		

**1 Status**

The status of the claim within the FI claims system. We have added an additional status of PAID/CAN to indicate claims that were paid and have now been canceled. Note that RAPs are normally cancelled when the corresponding EOE has been paid.

# Active Episode Report

A list by patient of all Episodes that have not been finalized and their claim activity. Use this report to monitor any PPS episode that has not been finalized.

	A	D	E	F	G	H	I	J	K	M	N	O	P	Q	R	S	T	U	V	W	X									
1	Active Episode Report for Demonstration Health Care										Provider Number: 999999										Monday, September 24, 2001									
2	Pt Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1156	4/10/2001	4/10/2001	6/14/2001	66	4/10/2001	6/5/2001	closed - 1	543749	339	EOE	Paid	01-DC	8/15/2001		37186	\$2,960.00	\$1,943.90	\$529.66												
1157	STOUT, CRISTINA 041306891B																													
1159	Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1160	8/14/2001	8/14/2001	8/20/2001	7	8/14/2001	8/14/2001	1	3594611	322	RAP	Suspense	30-Cont.			F5052	\$0.00	\$1,166.34													
1161	STRATTON, CONCEPCION 980848543A																													
1163	Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1164	6/20/2001	6/20/2001	6/28/2001	9	6/20/2001	6/20/2001	1	5214752	322	RAP	Paid	30-Cont.	7/12/2001		37185	\$0.00	\$1,220.35	\$1,220.35												
1165	SULLIVAN, EMANUEL 442566058A																													
1167	Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1168	8/4/2001	8/4/2001	8/9/2001	6	8/4/2001	8/4/2001	1	6004402	322	RAP	Paid	30-Cont.	8/16/2001		37185	\$0.00	\$1,414.24	\$1,414.24												
1169	SWITZER, MAURINE 963360272B																													
1171	Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1172	10/1/2000	5/29/2001	6/8/2001	11	5/29/2001	5/29/2001	5	9914187	322	RAP	Paid	30-Cont.	6/15/2001		37185	\$0.00	\$1,422.09	\$1,422.09												
1173	10/1/2000	7/28/2001	8/2/2001	6	7/28/2001	7/28/2001	6	6381161	322	RAP	Paid	30-Cont.	8/9/2001		37185	\$0.00	\$1,422.09	\$1,422.09												
1174	THIGPEN, ANTOINE 246526260B																													
1176	Admit	Cert	Received	Days	From	Thru	Episode	Internal Pt No	Bill Type	Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb	Net Reimb												
1177	7/28/2001	7/28/2001	8/2/2001	6	7/28/2001	7/28/2001	1	1164557	322	RAP	Paid	30-Cont.	8/24/2001		37185	\$0.00	\$2,886.20	\$2,886.20												

**1 Received Date** The date the FI records having received the claim, including claims generated by the FI such as RAP cancellations. If a Terminated claim is corrected online, the Received Date will change to the date that the claim was corrected and returned to Suspense status.

**2 Days** The number of days into the episode that the claim was submitted. Note: the first day of the episode is day one.

**3 Status** Status of the claim within the FI claims system. In addition to the standard claim types, we have added the following: PAID/CAN: Claims that were paid and now have been canceled.\* SUSP/ADR: Suspense claims in which the reason code indicates an ADR. TERM/ADR: Terminated claims in which the reason code indicates an ADR.

# Lewis RA Summary Report

A daily RA summary as constructed by claims payment. Use this report to reconcile your past payments and to plan for upcoming payments.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	<b>Lewis RA Summary for Demonstration Health Care</b>			<b>Provider Number: 999999</b>			<b>Monday, September 24, 2001</b>							
2	Paid	Claim Count	Net Reimb											
3	8/31/2001	1	\$6.38											
4	8/29/2001	7	\$19,961.20											
5	8/28/2001	9	\$11,297.09											
6	8/27/2001	9	\$8,094.05											
7	8/24/2001	11	\$16,262.68											
8	8/23/2001	22	\$23,042.25											
9	8/22/2001	4	\$7,032.92											
10	8/21/2001	9	\$11,647.48											
11	8/20/2001	29	\$37,981.43											
12	8/17/2001	7	\$10,508.71											
13	8/16/2001	12	\$20,073.76											
14	8/15/2001	4	\$4,512.39											
15	8/14/2001	6	\$8,808.98											
16	8/13/2001	5	\$2,591.81											

**1 Claim Count**

The number of claims paid on this date.

**2 Net Reimbursement**

The effective payment caused by the payment determination of the claim. Note that “payment” of cancelled claims causes a net reduction and that net payment of EOE is calculated by subtracting the payment of corresponding RAP.

# Lewis RA Report

A daily RA as constructed by claims payment. Use this report to reconcile your RA reports from your FI by patient by seeing RAP payments, EOE payments and their associated RAP cancellations, and any other claims that effect your payment on a specific date.

	A	B	C	D	F	G	H	I	J	K	L	M	N	O
1	<b>Lewis RA for Demonstration Health Care</b>													
	<b>Provider Number: 999999</b>													
	<b>Monday, September 24, 2001</b>													
2	Paid	Patient Name	HIC	Internal Pt No	Bill Type	Claim Type	From	Thru	Received	Charge	Reimb	Net Reimb		
3	8/31/2001													
4		Patient Name	HIC	Internal Pt No	Bill Type	Claim Type	From	Thru	Received	Charge	Reimb	Net Reimb		
5		<a href="#">HANNAH, MATILDA</a>	823739082A	3484247	329	EOE	7/13/2001	8/13/2001	8/17/2001	\$2,108.76	\$1,273.50	\$6.38		
6														
7										<b>\$2,108.76</b>	<b>\$1,273.50</b>	<b>\$6.38</b>		
8	8/29/2001													
9		Patient Name	HIC	Internal Pt No	Bill Type	Claim Type	From	Thru	Received	Charge	Reimb	Net Reimb		
10		<a href="#">ASKEW, LAKESHA</a>	417494361B	1422725	329	EOE	6/7/2001	8/5/2001	8/15/2001	\$5,620.00	\$4,583.83	\$1,833.53		
11		<a href="#">CAVAZOS, CORNELIA</a>	001234512A	9870590	329	EOE	6/9/2001	8/7/2001	8/15/2001	\$14,028.80	\$7,532.36	\$4,949.79		
12		<a href="#">CLANTON, CORI</a>	685997113A	4728879	329	EOE	6/5/2001	7/31/2001	8/15/2001	\$2,430.74	\$3,793.72	\$1,896.86		
13		<a href="#">CLARK, SELINA</a>	351611606A	1704519	329	EOE	7/15/2001	8/8/2001	8/15/2001	\$1,750.00	\$1,717.41	\$686.96		
14		<a href="#">MEDEIROS, STACIA</a>	224283502A	1206628	329	EOE	6/12/2001	8/10/2001	8/15/2001	\$7,506.90	\$2,832.04	\$1,616.54		
15		<a href="#">REDMOND, STEPHANIE</a>	585250269B	4816701	329	EOE	6/9/2001	8/7/2001	8/15/2001	\$14,824.93	\$8,457.73	\$7,279.19		
16		<a href="#">ROSAS, CARRIE</a>	434281380A	2395385	329	EOE	5/30/2001	7/28/2001	8/15/2001	\$6,735.86	\$3,396.66	\$1,698.33		
17														
18										<b>\$52,897.23</b>	<b>\$32,313.75</b>	<b>\$19,961.20</b>		

**1 Paid**

The date the FI records having paid the claim.

**2 Reimbursement**

The reimbursement amount assigned to your claim by the FI. Does not take into consideration previous adjustments.

**3 Net Reimbursement**

The effective payment on the day of the report after considering cancellations such as RAP payment that are recovered in the process of paying EOE's. Used to reconcile against your bank transfers after considering adjustments for reasons other than the day's net claim payments.

# Cert History Report *(Hospice)*

Provides a list, by patient, of all Hospice claims activity. Use this report to reconcile any certification by looking at the specific history of claim submissions and FI activity for that certification.

	A	D	E	F	G	H	I	J	K	M	N	O	P	Q	R	S
1	<b>Cert History Report for Demonstration Health Care Provider Number: 999999 Friday, July 02, 2004</b>															
2	Pt	Admit	Received	From	Thru	Internal Pt Nbr	Bill Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb		
3	AARON, ABEL XR033749D633															
4	Admit	Received	From	Thru	Internal Pt Nbr	Bill Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb			
5	7/25/2001	8/3/2001	7/25/2001		609593	81A	Paid		8/8/2001		37200	\$0.00	\$0.00			
6	7/25/2001	8/6/2001	7/25/2001	7/31/2001	609593	812	Paid	30-Cont.	8/20/2001		37192	\$773.71	\$714.21			
7	7/25/2001	9/7/2001	8/1/2001	8/31/2001	609593	813	Paid	30-Cont.	9/21/2001		37192	\$4,340.00	\$3,162.92	3		
8	7/25/2001	10/31/2001	9/1/2001	9/30/2001	609593	813	Paid	30-Cont.	11/14/2001		37192	\$4,200.00	\$3,060.89			
9	7/25/2001	11/26/2001	10/1/2001	10/1/2001	609593	814	Paid/Can	01-DC	12/10/2001	2/1/2002	37192	\$140.00	\$106.29			
10	7/25/2001	1/30/2002	10/1/2001	10/1/2001	609593	818	Paid/Can	01-DC	2/1/2002	2/1/2002	37204	\$140.00	\$106.29			
11	7/25/2001	2/14/2002	10/1/2001	10/1/2001	609593	814	Paid	01-DC	2/28/2002		37192	\$140.00	\$106.29			
12																
13																
14	ADAMS, HERBERT XR62735A2066															
	HOSPICE CLAIM 81A OR 82A, OK TO FINALIZE															
15	Admit	Received	From	Thru	Internal Pt Nbr	Bill Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb			
16	12/19/2003	1/15/2004	12/19/2003		627629	81A	Paid		1/19/2004		37200	\$0.00	\$0.00	1		
17	12/19/2003	1/28/2004	12/19/2003	12/31/2003	627629	812	Paid	30-Cont.	2/11/2004		37192	\$1,820.00	\$1,587.67			
18	12/19/2003	3/19/2004	1/1/2004	1/5/2004	627629	814	Paid	01-DC	4/2/2004		37192	\$700.00	\$610.64			
19																
20																
21	ADAMSON, RANDI XR03274A1034															
22	Admit	Received	From	Thru	Internal Pt Nbr	Bill Type	Status	Pt Status	Paid	Cancelled	Reason	Charge	Reimb			
23	9/3/2002	10/3/2002	9/3/2002		617559	81A	Paid		10/7/2002		37200	\$0.00	\$0.00			
24	9/3/2002	10/22/2002	9/3/2002	9/7/2002	617559	811	Paid	2	11/5/2002		37192	\$700.00	\$567.24			
25																
26																
27	AGUIRRE, LOUIE XR21755B1156															

- 1 Reason Code** Description: Internal code within the FI that indicates the reason for the claim's status. Usage: Use this field to identify what is required for the claim.
- 2 Status** Current payment status of the claim.
- 3 Reimbursement** Reimbursement amount assigned to the claim by the FI.

NOTE: Claims that are greyed out have been finalized in their claim activity.

# NOE History Report *(Hospice)*

Provides a list of Notice of Elections submitted for each Cap Election Period. Use this report to track your Notice of Elections.

	A	B	C	D	E	F	G	H	I	J	K
1	<b>NOE History Report for Demonstration Health Care</b>			<b>Provider Number: 999999</b>			<b>Friday, July 02, 2004</b>				
2	Cap Election Period	Patient Name	HIC	Internal Pt No	Admit	Received	Bill Type	Status	Paid		
3	9/28/2003 - 9/27/2004										
4		Patient Name	HIC	Internal Pt No	Admit	Received	Bill Type	Status	Paid		
5		AARON, MAVIS	XR61766A1495	621302	2/11/2004	2/16/2004	81A <sup>1</sup>	Paid	2/19/2004		
6		<a href="#">ADAMS, HERBERT</a>	XR62735A2066	627629	12/19/2003	1/15/2004	81A	Paid	1/19/2004		
7		<a href="#">AGUIRRE, LOUIE</a>	XR21755B1156	618364	3/29/2004	4/2/2004	81A	Paid	4/6/2004		
8		AKERS, ERIN	XR89618A2065	627967	1/30/2004	5/25/2004	81A	Paid	5/28/2004		
9		AKERS, ERIN	XR89618A2065	627967	1/4/2004	1/14/2004	81A	Paid	1/19/2004		
10		ALBERS, ROLAND	XR27760A1984	627371	11/26/2003	12/3/2003	81A	Paid	12/5/2003		
11		<a href="#">ALBERTSON, JULIET</a>	XR60437A2217	630166	4/1/2004	4/19/2004	81A	Paid	4/21/2004		
12		ALMANZA, HALEY	XR41051A2141	605277	2/3/2004	2/16/2004 <sup>2</sup>	81A	Paid	2/19/2004		
13		ALSTON, ALONZO	XR281546A105	601709	2/25/2004	2/27/2004	81A	Paid	3/2/2004		
14		AMMONS, AMOS	XR7112D61974	626973	11/8/2003	11/17/2003	81A	Paid	11/19/2003		
15		AMOS, KIRK	XR226824A516	616529	11/3/2003	11/17/2003	81A	Paid	11/19/2003		
16		<a href="#">ANDRADE, VICENTE</a>	XR189184B191	609472	10/10/2003	10/21/2003	81A	Paid	10/23/2003		
17		ANGEL, JANNA	XR03124A2005	626536	12/7/2003	12/8/2003	81A	Paid	12/11/2003		
18		APPLEGATE, PHYLLIS	XR1242912096	628367	2/21/2004	3/5/2004	81A	Paid	3/10/2004		
19		ARAGON, CRYSTAL	XR28901A2163	629235	2/25/2004	3/29/2004	81A	Paid	3/31/2004 <sup>3</sup>		
20		ASHE, MITCHELL	XR66937A2006	623008	12/5/2003	12/8/2003	81A	Paid	12/10/2003		

## <sup>1</sup> Bill Type

Code submitted with the claim by your agency so it can be processed by the FI.

- |  |   |
|--|---|
| 81A/82A - Election/Admission Notice (Notice of Election) | 812/822 - Interim - First Claim                   |
| 81B/82B - Termination/Revocation                         | 813/823 - Interim - Continuing Claim              |
| 81C/82C - Change (Transfers)/Change of Provider          | 814/824 - Interim - Last Claim                    |
| 81D/82D - Void   | 815/825 - Late Charge Only                        |
| 81E/82E - Change of Ownership                            | 817/827 - Replacement (Adjustment) of Prior Claim |
| 811/821 - Admit Through Discharge Claim                  | 818/828 - Void/Cancel of a Prior Claim            |

## <sup>2</sup> Received

Date the FI recorded receiving the Notice of Election.

## <sup>3</sup> Paid

Date the Notice of Election was accepted by the FI.